



# NEWS RELEASE

York County Public Affairs  
[www.yorkcounty.gov](http://www.yorkcounty.gov)



**Gail Whittaker, Public Information Officer**  
757-890-3310 desk - 757-817-2665 cell  
[whittgl@yorkcounty.gov](mailto:whittgl@yorkcounty.gov)

## Status Update: The latest from York County

March 18, 2020

### Board of Supervisors

The Board held its regular meeting on Tuesday, March 17. The meeting can be watched on WYCG-TV (Cox 46, Verizon 38) and online at [www.yorkcounty.gov/tv](http://www.yorkcounty.gov/tv).

### County Offices

York County offices, facilities, playgrounds and libraries are closed to the public. Staff is reporting to work and continuing to provide services to the community. Citizens are encouraged to visit the website – [www.yorkcounty.gov](http://www.yorkcounty.gov) – and utilize online payments, customer service requests, and more.

### Commissioner of the Revenue

Citizens are asked to conduct business via telephone, email, and website. Visit [www.yorkcounty.gov/revenue](http://www.yorkcounty.gov/revenue) for contact information and the Forms portal.

### Human Resources

The Human Resources office remains closed to the public through the close of business on Friday, March 27. Jobseekers can view a list of open positions and apply for a job at [www.yorkcounty.gov/humanresources](http://www.yorkcounty.gov/humanresources). Staff is available to take your calls at (757) 890-3687.

### Economic Development

**The office has launched a COVID-19 Business Resource page and encouraging businesses to visit the site for helpful links and information that may be useful in preparing for the impact from the virus. Visit <https://www.yesorkcounty.com/311/COVID-19-Business-Resources>.**

### Libraries

Both branches of the library remain closed through Sunday, March 29. **Please keep checked out books and materials until we reopen. Due dates have been extended and we are not charging fines.** Visit the library online to check out books electronically – [www.yorkcounty.gov/library](http://www.yorkcounty.gov/library). **If you do not have a library card, you can apply for**

**one online and we will email your card number to you so that you can access eBooks and digital resources.** Staff is available to answer your questions at (757) 890-5100 or (757) 890-3377.

### **Parks and Recreation**

All County-sponsored events, programs, classes, and activities, including those outdoors, are cancelled. Parks remain open. Playgrounds are closed – this includes those at Charles Brown Park, Kiln Creek Park, McReynolds Athletic Complex, New Quarter Park, and at school sites. The Senior Center is closed for 30 days effective March 16.

### **Sheriff's Office/York-Poquoson Courthouse**

The office is closed to the public. If you need the assistance of a Deputy to file a police report, please call the non-emergency number at (757) 890-3621 for more information. In an emergency, call 911. The York-Poquoson Courthouse is open for all business and proceedings, however only those conducting business or reporting to court may be allowed in the building. **The National Prescription Drug Take Back Day scheduled for April 25 has been cancelled.**

- Individuals with cases scheduled are asked to contact the appropriate Court Clerk:
  - o Circuit Court – (757) 890-3350
  - o General District Court – (757) 890-3450
  - o Juvenile and Domestic Relations – (757) 890-3401

### **Social Services**

York-Poquoson Department of Social Services has a drop box located outside our building from 8:00-4:00. Our office is currently closed to the public. We are, however, answering all phone calls during our normal business hours, Monday – Friday, 8am to 4pm. Our number is 757-890-3787. After our normal hours, child protective services complaints, can be made at 1-800-552-7096. Adult protective service complaints, can be made at 1-888-832-3858. Citizens wishing to apply for benefits (i.e. Medicaid, SNAP, and Temporary Assistance to Needy Families-TANF) can do this 24 hours a day on [www.commonhelp.virginia.gov](http://www.commonhelp.virginia.gov), or dial 1-855-635-4370. If you have documents necessary for your benefits, please consider using your smart phone, tablet, or computer to email to [benefit.programs@yorkcounty.gov](mailto:benefit.programs@yorkcounty.gov). You may also fax documents to 757-890-4980. As mentioned above, there is also a drop box located outside our building at 301 Goodwin Neck Road available during our normal business hours.

### **Treasurer**

The Treasurer's Office remains closed to the public, however employees are available to assist citizens by phone (757) 890-3420, fax (757) 890-3439, and email to [treas@yorkcounty.gov](mailto:treas@yorkcounty.gov). Payments can be made online, by mail (USPS), or by using the drop-box located outside the Finance Building at 120 Alexander Hamilton Boulevard. Transactions may be processed online at [www.yorkcounty.gov/treasurer](http://www.yorkcounty.gov/treasurer).

### **Waste Management Center (145 Goodwin Neck Road)**

Trash and recycling collections are proceeding as scheduled. The drop-off center is open for the disposal of trash and recycling. The VPPSA compost facility is open. Staff is providing citizens with instructions for safe and easy drop-off. **The Tire Recycling Event scheduled for April 18 has been cancelled. The Shred Event scheduled in**

**conjunction with Drug Take Back Day on April has been cancelled.** The office personnel are available to answer your questions by phone: (757) 890-3780.

For a listing of York County phone numbers, visit [www.yorkcounty.gov/directory](http://www.yorkcounty.gov/directory).

The closures/cancellations listing is regularly updated on the County's website - [www.yorkcounty.gov](http://www.yorkcounty.gov) – and is being shared on the County's Facebook page - <https://www.facebook.com/yorkcountyva/>.

#### COVID-19 Information

Symptoms of COVID-19 – fever, cough, shortness of breath – have ranged from mild to severe, and like other respiratory illnesses, it is spread through coughing and sneezing. There is currently no vaccine to prevent the disease, and the CDC recommends that we take the following steps to help prevent the spread of not only this virus, but the flu and other respiratory diseases as well:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose or mouth with unwashed hands.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.

York County officials continue to monitor COVID-19 and are in regular contact with regional officials and representatives of the Virginia Department of Health. Citizens are reminded to ensure they seek up-to-date information from reliable sources, such as the [Centers for Disease Control and Prevention \(CDC\)](https://www.cdc.gov/) and the [Virginia Department of Health \(VDH\)](https://www.vdh.virginia.gov/).